###### Job Description

**Job Title: Technical Installer**

**Division: PHS Hygiene**

**Reports To: Field Service Manager**

###### Purpose of Role

To install, service and maintain non-electrical PHS Washroom products at various premises in accordance with the Company Quality and Environmental procedures, as detailed in the Company Manual.

###### Key Responsibilities

* To install, service and maintain PHS products as directed by the Technical Scheduling and/or your Field Service Manager.
* To establish and maintain effective communication with Technical Scheduling, Senior Installers, Fields Service Managers and other Technical Installers
* To ensure that company vehicle provided is maintained as per Company procedures.
* May occasionally be required to work in other regions and stay away from home.
* To undergo continuous training and development.
* To carry out all operations and activities in the prescribed manner.
* Use the correct tools and equipment for the operation including any relevant safety equipment or protective clothing.
* To be aware of and abide by Health and Safety regulations and COSHH, and to wear appropriate protective clothing.
* Report any defects in equipment or protective clothing immediately.
* Avoid improvising or taking short cuts that would entail unauthorised or unnecessary risks.
* Maintain a clean and tidy working area.
* Report accidents or near miss incidents promptly.
* Suggest ways of eliminating or reducing hazards.
* Co-operate with accident/incident investigations to prevent re-occurrence.
* Develop a personal concern for their own safety and that of colleagues.
* To respond to urgent customer requests as directed by the management team. This may sometimes involve working extra hours.
* Any other tasks as directed by the management team.

## Skills and Knowledge Required

* Hold a valid driving licence (essential).
* Basic reading and writing skills.
* Repeated wordSatisfactory DBS check – or will to obtain one. Site specific clearances may also be required to be obtained.
* PC/ Smartphone skills.
* Local knowledge (desirable).
* Basic plumbing skills essential.
* Knowledge and use of hand tools,
* Inoculated against Hepatitis B, Polio and Tetanus – or will be able to be obtained.
* Proven customer relationship experience.
* A creative approach to problem solving.
* Demonstrates resilience and ability to work effectively under pressure.
* Experience with roles that required manual labour use of hand tools