

Fixed Wire Service Manager – Midlands

Are you an experienced leader with a strong technical background in electrical testing and inspection compliance? Do you thrive on motivating teams, driving performance, and ensuring the highest standards of safety and service? If so, we'd love to hear from you.

As a **Fixed Wire Service Manager with phs Compliance**, you will:

- Manage and monitor engineer activity, ensuring productivity targets and SLA compliance.
- Process PDA timesheets, verify site times, and oversee correct PDA usage.
- Monitor customer portal usage and address discrepancies in overtime and travel time submissions.
- Promote safe driving standards, review vehicle usage, and investigate poor driving practices.
- Manage employee absence, holidays, and sickness (short and long term).
- Conduct onsite audits (H&S, vehicle, technical) and provide training/support where needed.
- Oversee onboarding of new starters and probation reviews, ensuring leaver processes are followed.
- Champion diversity and inclusion across the workforce.

We're looking for someone who brings:

- Excellent technical knowledge of electrical testing and compliance services.
- Strong leadership skills to inspire and motivate teams.
- Logical decision-making ability and sound judgment.
- A solid understanding of Health & Safety in the workplace.
- Confident communication skills with clients and colleagues at all levels.

In return for your commitment, you'll receive:

- **Competitive** salary with potential overtime (evenings/weekends).
- 23 days holiday (including bank holidays + Christmas shutdown).
- Pension scheme.
- **Fully maintained company vehicle (available for private use).**
- Laptop, and company phone.
- All parking fees and work-related expenses covered.
- Technical support from our internal team.
- Access to **PHS Perks** (discounts, wellbeing helpline, online GP, and more).

- Ongoing career development opportunities.

Qualifications & Experience required for Fixed Wire service Manager :

- **NVQ Level 3 or City & Guilds 2360/2330 Part 1 & 2 (or equivalent Level 3 SQV).**
- **City & Guilds 18th Edition qualification.**
- **AM2**
- **City & Guilds 2391/2394 & 2395.**
- IOSH Managing Safely (or willingness to achieve).
- Relevant industry qualifications.
- Level 3 management qualification (or willingness to work towards).
- Valid UK manual driving licence with **6 points or less**
- **Minimum 2 years'** experience managing a field team.
- Flexibility to work 40 hours per week, including evenings.
- Experience in **electrical testing environments**.

About PHS Group

Founded in 1963, **PHS Group** is the UK's leading provider of hygiene and compliance services, operating across the UK, Spain, and Ireland. With over 120,000 customers and 300,000 locations, we deliver trusted services across multiple specialist businesses including Washrooms, Healthcare, Floorcare, Greenleaf, Besafe, Wastekit, and Compliance.

PHS Compliance supports over 2,000 UK and Irish businesses with electrical testing, installation, and asset management. With over 400 engineers nationwide, we are one of the few UK companies accredited to UKAS 17020 inspection body standards.

At PHS, we value **Ownership, Teamwork, Innovation, Integrity, Performance, and Expertise**. We pride ourselves on diversity and inclusion, ensuring every employee can bring their true selves to work.

Join Us

If you're ready to take the next step in your career and lead a team that delivers excellence in electrical compliance, apply today and become part of a company that puts people at the heart of its products.